

J.A. Air Center
43W772 US Rt. 30
Sugar Grove, IL 60554
Phone: 800-323-5966
Phone in IL: 630-584-3200
e-mail: returns@jaair.com

Please complete all fields and enclose in return packaging. All returned products must have a Return Merchandise Authorization Number (RMA#)

Billing Info:

Name: _____

Address1: _____

Address2: _____

City: _____

State: _____

Zip: _____

Home Telephone: _____

Work Telephone: _____

E-Mail Address: _____

Invoice Number: _____

Reason For Return:

Notice:

Return Policy

Within 14 days of receipt of this shipment, you may return:

For exchange or money back (less shipping and handling charges), any defective core product in its original condition and packaging or any unopened accessories or software.

We will issue a full refund or exchange of items that meet the conditions stated above. Items that

do not meet the conditions above may be subject to a 25% re-stocking charge. Please Note: Accessories and/or software are not returnable if the package(s) have been opened or damaged. All returned products must have a Return Merchandise Authorization Number (RMA#). You may apply for an RMA# by emailing returns@jaair.com or calling 630-549-2103. Please state your invoice number, the product in question and what we can do to help.

Packaging A Return:

Please Write RMA# on shipping label provided with your order. (Do Not Write On The Box!).

Pack the product in its original packaging with all original contents.

PLEASE! Package returned goods inside a box other than it's own packaging. (Similar to how we shipped it to you.)

For your protection, we recommend you insure your shipment.

Your return will not be accepted without the RMA# clearly marked on the shipping label.

Return Packages To:

J.A. Air Center

Returns Department

Attn: RMA # _____

43W772 US Rt. 30

Sugar Grove, IL 60554

630-549-2103

My signature certifies that I have read and understand the above agreement.

Cardholder's

Signature _____